

Fertility & Midwifery Care Center



November 27, 2019

To whom it may concern,

The Fertility & Midwifery Care Center has been a customer of Applied Technology Group since we opened our business in September 2014. They have been a wonderful group of people to work with. We discussed multiple options for phones when we opened and based on our needs, they were able to find us phones that matched our needs.

Since 2014 we've opened a second location and they were able to get the phones to all sync as one unit. When a patient calls our office, they cannot tell which location we are answering the phone from. The same is true if you have anyone working from home, ATG can make it look like you are answering the phone from your office, when you are actually in the comfort of your own home.

With having a second office location it is easy to communicate through the phone system as it all sync's together like you are in one building. Transferring calls are as simple as pushing 2 buttons. There are options to transfer to a group line for multiple people to answer or 1 line where it goes to a direct person.

There are multiple options of getting calls transferred to your cell phone or another line of your choice. You can also choose to have voicemails sent to your email and your phone. You can set this email option up for only a few individuals or multiple individuals.

I hope this helps you in your decision when choosing your phone services. Any time I've had questions or concerns about the phones I've always been able to contact someone at ATG to help me get it figured out in a timely manner. If you have any additional questions or concerns, please feel free to contact me via: office: 260.222.7401; cell: 260.452.6011; or email: aprilb@fertilityandmidwifery.com

Sincerely,

A handwritten signature in black ink that reads "April Beiswenger". The signature is written in a cursive, flowing style.

April Beiswenger
Administrator