



BLACKHAWK

Christian School

Scholars' minds.
Servants' hearts.

September 25, 2020

To whom it may concern,

Almost two years ago, we purchased a phone system that included changes to our network and firewall from Applied Technology Group (ATG) to help us with some challenges that we were facing as a school. That purchase has both met those challenges and have provided some significant benefits that we didn't foresee coming. When the Covid-19 event took place, our phone system easily allowed our staff to work remotely. Administrators, teachers, and support could answer their phones from home without missing a beat. It was also a plus to make calls to our BCS families from home without them knowing it was coming from our personal cell phones. Another advantage was the emailing of phone messages to allow for proper screening before having the appropriate person respond. ATG was also able to provide a specialized paging system throughout our campuses that allows us a higher degree of security. This system has the ability during a lockdown to notify everyone in the building or by grade level depending on the threat. The customer service that we have received from ATG has also been a bonus. ATG personnel have been onsite to help oversee installation and provide any additional training on new features as they come available. Blackhawk Christian School would strongly recommend ATG for any needs that you might have.

Sincerely,

Joe Rich

IT Director

Blackhawk Christian School

Preparing Hearts and Minds to Serve Christ

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