



*Mississinewa Community Schools  
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To whom it may concern,

Mississinewa Community Schools switched its VOIP phone solution in the fall of 2020 and selected Applied Technology Group to install and support the new 3CX system using the Yealink phones. ATG was aggressive in its bidding and promised to deliver a modern, cloud-based solution that provided features that would fill the gaps our old system had in functionality.

Applied Technology Group delivered on all promises. The implementation went smoothly due to their daily communication of the status of the install and provided solutions for the issues arising during this process. Even though the system is fairly intuitive, they provided training whenever any group had a desire for it.

I would highly recommend ATG to provide VOIP solutions for school corporations our size (we have 240 phones). Typically, there are many growing pains in implementing a project of this magnitude. We had very few because of the quality of the solution and the commitment to our success from ATG.

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