



**HALTER FERGUSON FINANCIAL, INC.**  
REGISTERED INVESTMENT ADVISORY CORPORATION

March 22, 2021

Brett Gilpin contacted us at the time we were looking to replace AT&T's Office@Hand phone system. Our biggest frustration was the difficulty in getting to the right person and right department when we needed technical support.

ATG was a complete unknown to me but I wanted to use an Indiana small business. Brett patiently answered all my questions and was able to provide us with a contract that provided new phones and a new phone system at a reasonable price. ATG also took our old equipment so we did not have to worry about disposing of it.

Nick Gilpin then came into the office and set up the phones and provided training for our staff. He did a great job! With Office@Hand we had to set up the phones ourselves and the 'training' was a 15-minute zoom call. We were able to set it up, but the learning curve was greater and getting help from the correct tech person was time consuming and confusing.

Since we signed on with ATG, Brett and Nick have been very responsive in customizing our system as we need and quick to answer our emails or calls. It's like having our own personal phone vendor in-house. The phones work well and the 3CX webclient is user-friendly. We have been able to customize individual desk phones as needed and add services as needed. The flexibility is great.

I recommend Applied Technology Group for reliable, customizable, dependable phone system and support.

Sincerely,

Teresa Sandifer  
Operations Manager  
Halter Ferguson Financial, Inc.