



June 21, 2021

To Whom it May Concern:

I am writing this letter to recommend ATG (Applied Technology Group) to any company looking for a managed IT solution company to streamline your computer services. My name is Debbie Felton, and I am the Senior VP at Continental International in Fort Wayne, IN.

Brett Gilpin of ATG contacted us over a year ago and what we found out quickly is that they are not any ordinary computer service company. ATG separates themselves from their competition by constantly looking at ways to cut costs while keeping the same high level of service to their customers. He gave us several options and implemented an effective way by customizing a solution that is efficient and cost effective.

I do not know about your Company, but Continental is constantly looking at ways to differentiate ourselves in the competitive global marketplace. It is even more important for us small and mid-size Companies to optimize our operations and find value and service to drive growth from top-down.

We rely on our partnerships like ATG to help us compete with larger organizations on a global scale and they do just that. ATG is continuously checking on our needs and we even get a report that tells us any stations that are compromised. We all need to know that info because internet fraud is very prevalent these days. ATG keeps us up to date on our systems and have a quick response time once the ticket is placed through their online portal.

Continental International has been very pleased with the result and the professional level of service offered by ATG. ATG is consistently striving to recognize the value of on time service and meeting our deadlines every time. I am very happy to recommend them to you without reservation. Please feel free to email me if you have any questions regarding them. My email is dfelton@contintl.com.

Best Regards,

Debbie Felton

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