

West Noble School Corporation

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October 6, 2021

To whom it may concern,

West Noble School Corporation was looking to upgrade our phone system the summer of 2021. We had previously purchased our phone system from Applied Technology Group twelve years ago and were desperately needing an upgrade. So when we started looking at different companies, I contacted Brett Gilpin at ATG to discuss options for our new phone system. Brett promptly scheduled a meeting to go over the 3CX system and the many new features that comes with their system. We were very impressed with the initial proposal and features that he presented.

We looked at a few other companies as we went through the process, and we quickly decided that ATG was the company we wanted to use. Some of the other companies were more expensive and did not provide as many calling features we were looking for. We were very impressed with the online calling feature, the app that connects to the 3CX system through the user's cell phone, and the Yealink phone they use.

As a new technology director, this was my first phone system purchase. Brett and his team did a great job of explaining the system and the many calling features 3CX offers. Their communication from the beginning to end of the project was excellent. The installation process was seamless and implementing the new system was very tricky in our area, but ATG did a great job of getting our system up and running.

I would highly recommend Applied Technology Group if you are looking to upgrade your phone system. Brett and his team were very easy to work with before, during and after the installation. Please do not hesitate to call or email me with questions regarding our experience.

Sincerely,



Mike Burke
Technology Director
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